



Skills

Adaptability
Active listening
Positive personality
Trustworthiness
Communication skills
Accountability
Cultural sensitivity
Ability to work under pressure
Discretion
Confidence with fast-paced environments
Commitment
Computer skills
'Never say NO' attitude

Languages

Italian
Native

English
High proficiency

Spanish
High proficiency

Hobbies

History and Psychology books
Cryptocurrencies
Writing

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Profile

Outstanding ability to work in multicultural contexts, speaking different languages. Convinced that kindness is always the best way to deal with other people in every field of life.

Current work position

I lead my own company *Italy for Good* by giving assistance to foreigners that relocate to Italy and need the perfect Italian expert. Focused particularly in the southern region of Apulia.

Experience

Front Desk Hostess at Prime 112, Miami Beach

February 2018 – February 2020

Great skills at reservations scheduling and planning seating arrangements in extremely busy environment for the finest dining Hostess experience in a top American steakhouse restaurant. Ability to handle customer complaints with empathy and diplomacy.

Front Desk Receptionist and Back Office at 4 Stars Hotel Antica Masseria Martuccio, Mesagne

May 2017 - October 2017

Receptionist during high season in Southern Italy.

Front Desk Hostess at Prime 112, Miami Beach

January 2016 – May 2016

Sales Clerk at Auchan, Mesagne

February 2015 – November 2015

Check Out Clerk for a multinational retail group.

Sales Assistant at Decathlon, Brindisi

May 2013 – October 2014

Sales Assistant for a sport item retail.

Sales Clerk at Airst Food & Beverage, Brindisi

December 2012 – March 2013

Sales Clerk for the Airst group located in the Security Restricted Area at Brindisi Papola Casale Airport.

Education

B.A. Foreign Languages at Università Cattolica del Sacro Cuore, Milano
The course included International Relations studies